

Varnum, Ken. "Full Text Health Articles F

Giles, Richard. Herrington, Jack. McElhearn, Kirk. *Podcasting Pocket Guide*. Sebastopol, CA:
O'Reilly Media, Inc., 2006. 5

Lamb, Brian. "The Way It Was Meant To Be." *Educause Review*. 39.5 (Sept./Oct. 2004): 36-48.

Stephens, Michael. Gordon, Rachel Singer. "Tech Tips for Every Librarian." *Computers in Libraries*. 26.4 (Apr. 2006): 36-7.

Book

Coffman, Steve. *Going Live: Starting & Running a Virtual Reference Service*. Chicago, IL: American Library Association, 2003.

Websites

"IM goes live at UNLV Libraries." Online Posting. 13 June 2005. Schwagbag: A Look at Technology in Libraries from a Distant Point of View. 24 July 2006.
http://blog.uwinnipeg.ca/schwagbag/archives/2005/06/iming_goes_live.html

Instant Messaging. 9 June 2006. University of Minnesota, Duluth. 18 July 2006.
<http://www.d.umn.edu/lib/askus/im.htm>

Instant Messaging Reference. 15 Mar. 2006. County of Marin, California. 18 July 2006.
<http://www.co.marin.ca.us/depts/lb/main/im.cfm>

Instant Messaging Reference Service. 6 July 2006. University of Nevada, Las Vegas Libraries. 18 July 2006. <http://www.library.unlv.edu/ask/chat.html>

Other