



Are there more articles like this one?



- Started replying to students' questions by emailing recorded Zoom sessions
- Quick informal recordings with screen sharing, narrating, & navigating
- Brainstorming off the top of my head with my thoughts as they came to me

WHY I DID IT



- Global pandemic
- Much easier to visually demonstrate
- Zooming together as a first step is less productive
- Faster to respond to questions without finding a time to meet

THEN WHAT HAPPENED



- Students returned to ask me more questions
- More students started reaching out to me

WHAT HAPPENED NEXT

- Overwhelmingly positive feedback
- Playlist of personalized videos to my LibGuide
- Created & posted several online videos on LibGuide









"This video was SO helpful! Thank you so much!"

"I love your stream of conscious speaking – very helpful!"

"I love that I can pause and rewatch it as many times as I need to."

THEN WHAT HAPPENED

O'Grady, K. (2022). Zoombrarian: Using Zoom to provide personalized database instruction. *College & Research Libraries News*, *83*(1), 31–33. https://doi-org.sandiego.idm.oclc.org/10.5860/crln.83.1.31

the way I see it

Karen O'Grady

Zoombrarian

Using Zoom to provide personalized database instruction

I was recently enrolled in an excellent evidenced-based nursing course. My classmates were nursing educators. None of them were librarians. As part of the course, one of the university's medical librarians gave us a PubMed searching lesson. In my rare role as a student of database searching rather than as a librarian, I had an epiphany.



- Students' topics vary
- Students' skill level varies
- Faculty assume students know more than they do
- Students' intimidation prevents asking questions in a classroom

WHY PERSONALIZED RECORDED ZOOM VIDEOS WORK (FOR ME)

- Graduate nursing students
- Google generation
- Assume they know nothing
- Assume this is bo-ring

Demonstrates the trial and error of searching







WHAT WORKS & WHAT DOESN'T WORK (FOR ME)









- Don't use intimating, off-putting "Librarianese"
- Don't take yourself too seriously



■ **Do** make videos short & get right to the point



Don't rehearse or pre-search before you record



Do end every video with an offer to meet one-on-one

THANK YOU!

Nurses want an answer not a lesson

They don't care how much you know Until they know how much you care

Librarians like to search. Everyone else likes to find.

REDUNDANCY IS THE BASIS OF PEDAGOGY

QUESTIONS?

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